

### **Elbowoods Memorial Health Center**

1251 Elbowoods Loop New Town, ND 58763-4400 (701) 627-4750 Fax: (701) 627-2809

> EXEMPT\_\_\_\_ NON-EXEMPT\_X\_

# POSITION DESCRIPTION

POSITION: Radiology Receptionist/Medical Assistant

REPORTS TO:

DEPARTMENT:

SALARY:

Radiology Manager

Radiology Department

\$22.00 - \$32.00 DOE/DOQ

**CLASSIFCATION:** Non-Management, Regular, Full-time

TELEWORK ELIGIBLE: No

**DUTY STATION:** Elbowoods Memorial Health Center

New Town, North Dakota

#### **POSITION SUMMARY:**

The Radiology Receptionist/Medical Assistant will report directly to the Radiology Manager with the overall accountability to the EMHC CMO and CEO. Will be responsible in assisting the Radiology Technologists in performing their tasks. Will follow the established radiologic requirements and regulations to ensure patient care and safety.

### **ESSENTIAL DUTIES:**

- Greet patients and visitors, answer and direct phone calls, and provide general administrative support;
- Prepare, organize, and maintain patient medical records and charts:
- Assist radiologists and other medical staff with patient exams, imaging, and other procedures such as:
  - Image Uploading Upload CT Images, DEXA scans, mammograms, and ultrasound images into the PACS
  - Quality Check Images Makes sure the quality and image count are produced per order prior to pushing;
  - → Push Images to Trinity
  - Register Patients in the Trinity Cerner System by verifying patient demographics and insurance information;
  - Order Entry @ Trinity Ties order to patient demographic for Radiologist to read, code, and bill;
  - Matching Images @ Trinity Match DICOM images that were pushed from RPMS in Cerner. Verify Quality and Image count;

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- → Report Retrieval Retrieves the report from Trinity Cerner or wait for the report to populate via ad hoc fax.
- Register Patient in EMHC RPMS Database -
- Edit the Exam information to ensure accuracy -
- Verify the Order and Report
- Capturing the Report and tie it to an order in the EMHC Vista
- Monitor equipment logs, track supplies, and order new inventory as needed;
- Maintain the cleanliness and organization of the radiology reception area and other areas of the radiology department;
- Will be responsible for answering all incoming medical staff calls/messages and schedule appointment requests for patients as needed;
- At the end of each day, will ensure information is accurate on the various schedules for viewing and printing of the daily appointments that are scheduled for the next day.
- Represents EMHC in a highly professional matter;
- Demonstrates respect and understanding of confidentiality for patients, staff and others according to policy and HIPAA regulation;
- Participates in EMHC staff meetings, assigned committees, community events, and other meetings as instructed or deemed necessary;
- Actively strives to educate the community on the mission, vision and values of EMHC
  in a positive approach to assist in the growth of the organization and assist our
  community in its healthcare needs;
- Adheres to and abides the policies and procedures of the MHA Nation and of the Elbowoods Memorial Health Center;
- Adheres to the Mission, Vision and Values of the Elbowoods Memorial Health Center;
   and
- Attend training as required.

NOTE: The duties listed are not intended to be all-inclusive. Duties assigned any individual employee are at the discretion of the appointing authority.

# **SUPERVISORY REQUIREMENTS:**

The requirement for managing of others does not exist.

## QUALIFICATIONS, EXPERIENCE, EDUCATION:

- Must have a High School Diploma; REQUIRED
- Must have 2 years of clerical experience; REQUIRED
- Must have basic clerical skill, typing, filing, ability to communicate with the public, doctors, nurses and patients.
- Must possess written and verbal skills and the ability to work well with a variety of people.
- Must have excellent communication skills and pay attention to detail;
- Cognitive knowledge, skills, abilities as related to the position;
- Computer literate and basic proficiency with Microsoft Office and other database software. ie. RPMS/EHR;

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- Knowledge of principles and practices of the organization;
- Operate standard office equipment;
- Familiarity with MHA Nation culture, values, and traditions;
- Must be punctual, reliable, dependable, and able to maintain confidentiality;
- Must have a valid driver's license and an acceptable motor vehicle record from the North Dakota Department of Motor Vehicle;
- Must submit to a Criminal Records Background Check;
- Must submit to an Alcohol/Drug Screen and random testing as per policy.

### **WORKING CONDITIONS:**

- Work is performed in an office/clinic environment with varying conditions of noise level, temperature, and illumination.
- Requires eye-hand coordination and manual dexterity sufficient to operate keyboard, computer and other office equipment.
- Work situations may be stressful and require irregular hours.
- Potential exposure to blood and other hazardous material, communicable diseases, and other conditions common in a health care environment.
- Work is performed inside with exposure to unpredictable crisis situations.
- Shift work may be required.
- Extensive walking is required since interaction between all disciplines within the health care operations and management is required.
- Travel may be required to accomplish organizational goals.

### **PHYSICAL DEMANDS:**

- The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job.
- Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.
- While performing the duties of this job:
  - the employee is regularly required to stand; walk; use hands to handle or feel;
     reach with hands and arms; and talk or hear.
  - The employee is occasionally required to sit; climb or balance; and stoop, kneel, crouch, or crawl.
  - The employee must regularly lift and/or move up to 50 pounds.
  - Specific vision abilities required by this job include close vision, distance vision, color vision, peripheral vision, depth perception, and ability to adjust focus.
  - Must be alert, oriented, ability to perform with accuracy and be self-conscious of surroundings at all times.

### **ACKNOWLEDGEMENT**

This job description is intended to provide an overview of the requirements of the position. It is not necessarily inclusive, and the job may require other essential and/or non-essential functions, tasks, duties, or responsibilities not listed herein. Management reserves the sole right to add, modify, or exclude any essential or non-essential requirement at any time with or without notice. Nothing in this job description, or by the completion of any requirement of the job by the employee, is intended to create a contract of employment of any type.

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Preference will be given to bona fide American Indian applicants in accordance with TAT policies and Federal Indian regulations for such preference.

THE MANDAN, HIDATSA, ARIKARA TRIBES DOES NOT DISCRIMINATE ON THE BASIS OF RACE, COLOR, NATIONAL ORIGIN, SEX, RELIGIOUS PREFERENCE, AGE, HANDICAP, MARITAL STATUS, POLITICAL PREFERENCE, GENETICS, OR MEMBERSHIP OR NON-MEMBERSHIP IN AN EMPLOYEE ORGANIZATION, EXCEPT AS ALLOWED BY THE INDIAN PREFERENCE PROVISION OF THE CIVIL RIGHTS ACT OF 1964, AS AMENDED AND NORTH DAKOTA HUMAN RIGHTS ACT.

PERSONS OF INDIAN ANCESTRY WHO WISH TO CLAIM INDIAN PREFERENCE SHOULD SUBMIT A COPY OF THEIR TRIBAL ENROLLMENT CERTIFICATE INDICATING THE AGENCY ENROLLED.

All interested persons must submit the following information:

Job Application (found on MHA Website)

Questionnaire for Designated Child Care Positions (found on MHA Website)

Copies of:

- ✓ Diplomas/Certificates and Transcripts
- ✓ 2 Forms of ID: (1 Driver License and/or State Issued ID) and 1 Other
- ✓ Indian or Veteran Preference documents (If applicable);

### Submit all necessary information to the following addresses:

Three Affiliated Tribes/MHA Nation Human Resource Department 404 Frontage Road New Town, ND 58763 Ph# 701-627-4781 Fax# 701-627-2960

Email: recruitment@mhanation.com

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