Three Affiliated Tribes
Elbowoods Memorial Health Center
1251 Elbowoods Loop
New Town, ND 58763-4400
(701) 627-4750 Fax: (701) 627-2809

Job Description

COURIER

EQUAL EMPLOYMENT OPPORTUNITY EMPLOYER

REPORTS TO: Procurement Manager	**FLSA STATUS: PT-Regular**
DEPARTMENT: EMHC Property & Supply	**LOCATION: 1251 Elbowoods Loop**
SALARY: $20.00 – $30.00 DOE/DOQ	**OPENING DATE:**
CLASSIFICATION: Non-Exempt	**CLOSING DATE:**

POSITION SUMMARY:
SThe Courier will report directly to the Procurement Manager, with overall accountability to the EMHC CEO. The Courier will be responsible for transporting medical specimens, supplies, documents, packages and equipment between EMHC clinics and laboratories.

ESSENTIAL DUTIES AND RESPONSIBILITIES:
1. Will work with EMHC departments on creating a schedule for pickups and deliveries to ensure timely deliveries are being completed;
2. Transporting medical items and understanding the instructions given for that transport between clinics;
3. Ensure that all specimens are properly labeled and packaged for transport;
4. Ensures that the documentation received is credible and accurate and corresponds to each item received;
5. Accurately count and take inventory of medical items collected or delivered;
6. Will ensure that medical items are securely stored in the proper cooler and in the delivery vehicle;
7. Verifies and signs delivery receipts;
8. Follow all safety protocols and regulations;
9. Communicate effectively with healthcare and laboratory staff for deliveries;
10. In addition to medical items, they may also be responsible for transporting documents and/or packages between clinics;
11. Will be responsible for keeping accurate records of all deliveries made to and from all clinics;
12. Will be responsible for ensuring that the GSA assigned to the Courier is maintained in accordance to the established policies for the use of GSAs;
13. Establish and maintain effective working relationships with EMHC officials and vendors;
14. Represents EMHC in a highly professional matter;
15. Demonstrates respect and understanding of confidentiality for patients, staff and others according to policy and HIPAA regulation;
16. Participates in EMHC staff meetings, assigned committees, community events, and other meetings as instructed or deemed necessary;

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17. Actively strives to educate the community on the mission, vision and values of EMHC in a positive approach to assist in the growth of the organization and assist our community in its healthcare needs;
18. Adheres to and abides the policies and procedures of the MHA Nation and of the Elbowoods Memorial Health Center;
19. Adheres to the Mission, Vision and Values of the Elbowoods Memorial Health Center;
20. Attend training and maintain certifications as required; and
21. Other duties as assigned.

NOTE: The duties listed are not intended to be all-inclusive. Duties assigned to any individual employee are at the discretion of the appointing authority.

SUPERVISORY REQUIREMENTS:

- Supervisory role does not exist.

COMPETENCIES:

- **Analytical –** The individual synthesizes complex or diverse information;
- **Problem solving –** The individual identifies and resolves problems in a timely manner and gathers and analyzes information skillfully;
- **Verbal/written communication –** The individual speaks clearly and persuasively in positive or negative situations, demonstrates group presentation skills and conducts meetings;
- **Quality management –** The individual looks for ways to improve and promote quality of the department and demonstrates accuracy and thoroughness;
- **Judgment –** The individual displays willingness to make decisions, exhibits sound and accurate judgment and makes timely decisions;
- **Planning/Organizing –** The individual prioritizes and plans work activities, uses time efficiently and develops realistic action plans;
- **Safety and Security –** The individual actively promotes and personally observes safety and security procedures and uses equipment and materials properly.

KNOWLEDGE AND ABILITIES:

Knowledge

- Knowledge of the MHA Nation and Elbowoods Memorial Health Center policy and procedures of personnel administration;
- Knowledge of the organizations and operations of administrative programs.

Abilities

- Ability to develop long-term plans and programs and to evaluate work accomplishments;
- Ability to apply and adapt practices and techniques to the special requirements of senior management;

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- Ability to establish and maintain effective relationships with other management staff, employees, and the public;
- Ability to present facts and recommendations effectively in oral and written form;
- Ability to be punctual, reliable, dependable and able to maintain confidentiality.

MINIMUM QUALIFICATIONS AND EDUCATION:

- High school diploma/or GED; **REQUIRED**
- Two (2) years of courier experience; **PREFERRED**
- Completion of a Defensive Driving Course; **PREFERRED**
- Must have excellent communication skills and pay attention to detail;
- Cognitive knowledge, skills, abilities as related to the position;
- Computer literate and basic proficiency with Microsoft Office and other database software. i.e. RPMS/EHR;
- Familiarity with MHA Nation culture, values, and traditions;
- Valid Driver's License and an acceptable motor vehicle record from the North Dakota Department of Motor Vehicle; **REQUIRED**
- Must submit to a Criminal Records Background Check;
- Must submit to an Alcohol/Drug Screen and random testing as per policy.

WORKING CONDITIONS:

- Unless otherwise properly approved, the normal schedule of hours is from 8:00 a.m. to 12:00 noon, and from 1:00 p.m. to 5:00 p.m. CST;
- The work environment and working conditions described here are representative of those that are typical of the job and must be met by an employee to successfully perform the essential functions of this job:
    - Work is performed in a clinic, office and warehouse environment with varying conditions of noise level, temperature, and illumination;
    - Requires eye-hand coordination and manual dexterity sufficient to operate keyboard, computer and other office equipment;
    - Work situations may be stressful and require irregular hours;
    - Potential exposure to blood and other hazardous material, communicable diseases, and other conditions common in a health care environment;
    - Work is performed inside and outside with exposure to unpredictable crisis situations;
    - Shift work may be required;
    - Extensive walking is required since interaction between all disciplines within the health care operations and management is required;
    - Travel may be required to accomplish organizational goals;
- Reasonable accommodation may be provided to enable individuals with disabilities to perform the essential functions:

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- The individual is regularly required to stand; walk; use hands to handle or feel; reach with hands and arms; and talk or hear;
- The individual is occasionally required to sit; climb or balance; and stoop, kneel, crouch, or crawl;
- The individual must regularly lift and/or move up to 50 pounds;
- Specific vision abilities required by this job include close vision, distance vision, color vision, peripheral vision, depth perception, and ability to adjust focus;
- Must be alert, oriented, ability to perform with accuracy and always be self-conscious of surroundings.

Note: The statements herein are intended to describe the general nature and level of work being performed by employees and are not to be construed as an exhaustive list of responsibilities, duties, and skills required of personnel so classified. Furthermore, they do not establish a contract for employment and are subject to change at the discretion of the employer.

Preference will be given to bona fide American Indian applicants in accordance with TAT policies and Federal Indian regulations for such preference.

THE MANDAN, HIDATSA, ARIKARA TRIBES DOES NOT DISCRIMINATE ON THE BASIS OF RACE, COLOR, NATIONAL ORIGIN, SEX, RELIGIOUS PREFERENCE, AGE, HANDICAP, MARITAL STATUS, POLITICAL PREFERENCE, GENETICS, OR MEMBERSHIP OR NON-MEMBERSHIP IN AN EMPLOYEE ORGANIZATION, EXCEPT AS ALLOWED BY THE INDIAN PREFERENCE PROVISION OF THE CIVIL RIGHTS ACT OF 1964, AS AMENDED AND NORTH DAKOTA HUMAN RIGHTS ACT.

PERSONS OF INDIAN ANCESTRY WHO WISH TO CLAIM INDIAN PREFERENCE SHOULD SUBMIT A COPY OF THEIR TRIBAL ENROLLMENT CERTIFICATE INDICATING THE AGENCY ENROLLED.

All interested individuals must submit the following information:

1. Job Application
2. Diplomas/Certificates and Transcripts
3. 2 Forms of Identification: Driver License and/or State Issued ID and 1 Other
4. Indian or Veteran Preference documents (If applicable)

Submit all necessary information to ABR_MNTEMHCrecruitment@ihs.gov & Recruitment@mhanation.com

Supervisor Signature: _____ Date: _____

Employee Signature: _____ Date: _____