Three Affiliated Tribes
Elbowoods Memorial Health Center
1251 Elbowoods Loop
New Town, ND 58763-4400
(701) 627-4750 Fax: (701) 627-2809

Job Description

PHARMACY TECHNICIAN

EQUAL EMPLOYMENT OPPORTUNITY EMPLOYER

REPORTS TO: Chief Pharmacist	**FLSA STATUS: FT-Regular**
DEPARTMENT: EMHC Pharmacy	**LOCATION: Parshall Clinic**
SALARY: $23.20 – $33.20 DOE/DOQ	**OPENING DATE:**
CLASSIFICATION: Non-Exempt	**CLOSING DATE:**

POSITION SUMMARY:
The Pharmacy Technician reports to the Chief Pharmacist with overall responsibility to the CEO. The Pharmacy Technician performs duties such as, accurately and efficiently preparing prescription orders, verifying prescription information and dosage, entering patient and order information into the pharmacy system, processing and submitting insurance claims, providing quality customer service to patients and other healthcare providers.

ESSENTIAL DUTIES AND RESPONSIBILITIES:
1. Field telephone calls from patients and answer questions about medication refills and EMHC pharmacy policy;
2. Direct and transfer patients to appropriate departments when necessary;
3. Direct patient medication picks up at the pharmacy window;
4. Offer counseling or guidance from a pharmacist to patients whenever wanted or there is an observed need, in accordance with OBRA 90 counseling requirements;
5. Distribute and encourage the completion of patient satisfaction surveys;
6. Receive and type prescriptions using EMHC pharmacy filling software;
7. Procure and process insurance information from patients for prescriptions when applicable;
8. Prepare prescriptions for a final check by a pharmacist;
9. Keep perpetual inventory for Schedule II controlled substances;
10. Facilitate medication administration by nurses /providers here in the clinic;
11. Assist patients with OTC needs;
12. Operate cash register and maintain deposit and transaction records;
13. Deposit money earned at OTC store to administration;
14. Collect and process pharmacy records for permanent medical record;
15. Utilize EMHC electronic health record for patient information when appropriate;
16. Participate in the storing and transfer of medical information from pharmacy to designated areas in accordance with HIPPA guidelines;
17. Stock medications to pharmacy supply;
18. Order from and receive shipments from McKesson Drug company and Parmed;
19. Fill and operate pharmacy software and robot;
20. Check pharmacy stock for outdates and process accordingly;

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21. Represents EMHC in a highly professional matter;
22. Demonstrates respect and understanding of confidentiality for patients, staff and others according to policy and HIPAA regulation;
23. Participates in EMHC staff meetings, assigned committees, community events, and other meetings as instructed or deemed necessary;
24. Actively strives to educate the community on the mission, vision and values of EMHC in a positive approach to assist in the growth of the organization and assist our community in its healthcare needs;
25. Adheres to and abides the policies and procedures of the MHA Nation and of the Elbowoods Memorial Health Center;
26. Adheres to the Mission, Vision and Values of the Elbowoods Memorial Health Center;
27. Attend training and maintain certifications as required; and
28. Other duties as assigned.

NOTE: The duties listed are not intended to be all-inclusive. Duties assigned to any individual employee are at the discretion of the appointing authority.

SUPERVISORY REQUIREMENTS:

- Supervisory role does not exist.

COMPETENCIES:

- **Analytical –** The individual synthesizes complex or diverse information;
- **Problem solving –** The individual identifies and resolves problems in a timely manner and gathers and analyzes information skillfully;
- **Verbal/written communication –** The individual speaks clearly and persuasively in positive or negative situations, demonstrates group presentation skills and conducts meetings;
- **Quality management –** The individual looks for ways to improve and promote quality of the department and demonstrates accuracy and thoroughness;
- **Judgment –** The individual displays willingness to make decisions, exhibits sound and accurate judgment and makes timely decisions;
- **Planning/Organizing –** The individual prioritizes and plans work activities, uses time efficiently and develops realistic action plans;
- **Safety and Security –** The individual actively promotes and personally observes safety and security procedures and uses equipment and materials properly.

KNOWLEDGE AND ABILITIES:

Knowledge

- Knowledge of the MHA Nation and Elbowoods Memorial Health Center policy and procedures of personnel administration;

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- Knowledge of the organizations and operations of administrative programs.

Abilities

- Ability to apply and adapt practices and techniques to the special requirements of senior management;
- Ability to establish and maintain effective relationships with other management staff, employees, and the public;
- Ability to present facts and recommendations effectively in oral and written form;
- Ability to be punctual, reliable, dependable and able to maintain confidentiality.

MINIMUM QUALIFICATIONS AND EDUCATION:

- High school diploma/or GED; **REQUIRED**
- Completed formal pharmacy technician training program that is recognized by the ND Board of Pharmacy AND Pass the Pharmacy Technician Certification Board Exam; **REQUIRED**
- Possession of a current, unrestricted Pharmacy Technician license from the North Dakota State Board of Pharmacy; **REQUIRED**
- Familiarity with MHA Nation culture, values, and traditions;
- Valid Driver's License and an acceptable motor vehicle record from the North Dakota Department of Motor Vehicle; **REQUIRED**
- Must submit to a Criminal Records Background Check;
- Must submit to an Alcohol/Drug Screen and random testing as per policy.

WORKING CONDITIONS:

- Unless otherwise properly approved, the normal schedule of hours is from 8:00 a.m. to 12:00 noon, and from 1:00 p.m. to 5:00 p.m. CST;
- The work environment and working conditions described here are representative of those that are typical of the job and must be met by an employee to successfully perform the essential functions of this job:
    - Work is performed in an office environment with varying conditions of noise level, temperature, and illumination;
    - Requires eye-hand coordination and manual dexterity sufficient to operate keyboard, computer and other office equipment;
    - Work situations may be stressful and require irregular hours;
    - Potential exposure to blood and other hazardous material, communicable diseases, and other conditions common in a health care environment;
    - Work is performed inside with exposure to unpredictable crisis situations;
    - Shift work may be required;
    - Extensive walking is required since interaction between all disciplines within the health care operations and management is required;
    - Travel may be required to accomplish organizational goals;
- Reasonable accommodation may be provided to enable individuals with disabilities to perform the essential functions:

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- The individual is regularly required to stand; walk; use hands to handle or feel; reach with hands and arms; and talk or hear;
- The individual is occasionally required to sit; climb or balance; and stoop, kneel, crouch, or crawl;
- The individual must regularly lift and/or move up to 50 pounds;
- Specific vision abilities required by this job include close vision, distance vision, color vision, peripheral vision, depth perception, and ability to adjust focus;
- Must be alert, oriented, ability to perform with accuracy and always be self-conscious of surroundings.

Note: The statements herein are intended to describe the general nature and level of work being performed by employees and are not to be construed as an exhaustive list of responsibilities, duties, and skills required of personnel so classified. Furthermore, they do not establish a contract for employment and are subject to change at the discretion of the employer.

Preference will be given to bona fide American Indian applicants in accordance with TAT policies and Federal Indian regulations for such preference.

THE MANDAN, HIDATSA, ARIKARA TRIBES DOES NOT DISCRIMINATE ON THE BASIS OF RACE, COLOR, NATIONAL ORIGIN, SEX, RELIGIOUS PREFERENCE, AGE, HANDICAP, MARITAL STATUS, POLITICAL PREFERENCE, GENETICS, OR MEMBERSHIP OR NON-MEMBERSHIP IN AN EMPLOYEE ORGANIZATION, EXCEPT AS ALLOWED BY THE INDIAN PREFERENCE PROVISION OF THE CIVIL RIGHTS ACT OF 1964, AS AMENDED AND NORTH DAKOTA HUMAN RIGHTS ACT.

PERSONS OF INDIAN ANCESTRY WHO WISH TO CLAIM INDIAN PREFERENCE SHOULD SUBMIT A COPY OF THEIR TRIBAL ENROLLMENT CERTIFICATE INDICATING THE AGENCY ENROLLED.

All interested individuals must submit the following information:

1. Job Application
2. Diplomas/Certificates and Transcripts
3. 2 Forms of Identification: Driver License and/or State Issued ID and 1 Other
4. Indian or Veteran Preference documents (If applicable)

Submit all necessary information to ABR_MNTEMHCrecruitment@ihs.gov & Recruitment@mhanation.com

Supervisor Signature: _____ Date: _____

Employee Signature: _____ Date: _____