



Elbowoods Memorial Health Center

1058 College Drive
New Town, ND 58763-4400
(701) 627-4750
Fax: (701) 627-2809

EXEMPT _____
NON-EXEMPT X

POSITION DESCRIPTION

POSITION: Pharmacy Billing Technician/Billing Specialist
DEPARTMENT: Pharmacy
REPORTS TO: Chief Pharmacist
SALARY: \$23.00 - \$33.00 per hour
CLASSIFICATION: Non-Management, Regular, Full-time
TELEWORK ELIGIBLE: Yes, as determined by policy or Onsite
DUTY STATION: Elbowoods Memorial Health Center
New Town. North Dakota

POSITION SUMMARY:

The Pharmacy Billing Specialist is responsible for reconciling, tracking, processing the billing of all prescriptions billed on a daily and monthly basis. The processing of accurate and timely order entry and billing of prescriptions. The electronic billing of Medicare, Medicaid and Third-Party Insurance claims. Posts payments from pharmacy insurances to the individual claims and patient accounts. Process claims, denials and work outstanding accounts receivables. This position will work closely with the finance and pharmacy departments on managing medication billing issues. Communicating with all case managers and ancillary pharmacy staff on eligibility, collecting insurance information for patients to qualify for monthly medications. Managing, budgeting and balancing and ordering medications, inventory and misc. stock supplies for pharmacy department. At times may work onsite as a technician, or remotely to help with data entry or tech check tech.

ESSENTIAL DUTIES:

- Update mailing addresses, eligibility, maintain payer information, assist with verification
- Verifies eligibility using online websites.
- Prior Authorizations required from Third Party Insurance
- Prepares and Processes electronic pharmacy insurance claims to Medicare D, Medicaid and Private insurances.
- Utilize technology to manage clearinghouse or payor accept/reject submissions and reports.
- Troubleshoot rejected insurance claims resulting in payments
- Manage the bill process, including accurate and timely bill creation, follow-up and correspondence with providers, insurance inquiries/correspondence.

- Payment posting of daily deposits, reconciliation of payments, denials and electronic payments.
- Follows up on outstanding insurance A/R accounts.
- Reviews EOBs, researches, and resubmits claims.
- Work and track denials as well as determine root cause.
- Research and re-bill as necessary when returned for incomplete information
- Processing of Credits/Refunds
- Ensure reimbursement through efficient, accurate and timely billing process for effective accounts receivable management.
- Work billing report for assigned payers.
- Processes other revenue cycle projects and tasks as requested.
- Communicate professionally and effectively with insurance companies, staff and clinical personnel.
- Assist with special projects as needed
- Represents EMHC in a highly professional matter;
- Demonstrates respect and understanding of confidentiality for patients, staff and others according to policy and HIPAA regulation;
- Participates in EMHC staff meetings, assigned committees, community events, and other meetings as instructed or deemed necessary;
- Actively strives to educate the community on the mission, vision and values of EMHC in a positive approach to assist in the growth of the organization and assist our community in its healthcare needs;
- Adheres to and abides the policies and procedures of the MHA Nation and of the Elbowoods Memorial Health Center;
- Adheres to the Mission, Vision and Values of the Elbowoods Memorial Health Center; and
- Attend training as required.

NOTE: The duties listed are not intended to be all-inclusive. Duties assigned any individual employee are at the discretion of the appointing authority.

SUPERVISORY REQUIREMENTS:

- The requirement for managing of others does not exist.

QUALIFICATIONS, EXPERIENCE, EDUCATION:

- Must have an active ND pharmacy technician license; **REQUIRED**
- Relevant Associate's Degree; **PREFERRED**
- Must have at least 1 years' experience in pharmacy or medical billing experience, accounts receivable; **REQUIRED**
- Must have excellent communication skills and pay attention to detail;
- Cognitive knowledge, skills, abilities as related to the position;
- Computer literate and basic proficiency with Microsoft Office and other database software;
- Knowledge of principles and practices of the organization;
- Operate standard office equipment;

- Familiarity with MHA Nation culture, values, and traditions;
- Must be punctual, reliable, dependable, and able to maintain confidentiality;
- Must have a valid driver's license and an acceptable motor vehicle record from the North Dakota Department of Motor Vehicle;
- Must submit to a Criminal Records Background Check;
- Must submit to an Alcohol/Drug Screen and random testing as per policy.

WORKING CONDITIONS:

- Work is performed in an office environment with varying conditions of noise level, temperature, and illumination.
- Requires eye-hand coordination and manual dexterity sufficient to operate keyboard, computer and other office equipment.
- Work situations may be stressful and require irregular hours.
- Potential exposure to blood and other hazardous material, communicable diseases, and other conditions common in a health care environment.
- Work is performed inside with exposure to unpredictable crisis situations.
- Shift work may be required.
- Extensive walking is required since interaction between all disciplines within the health care operations and management is required.
- Travel may be required to accomplish organizational goals.
- Telework is a privilege not a right. Management can revoke the telework option at any time which will require the work to be performed onsite.
- Telework travel reimbursement is reviewed on a case-by-case basis only.

PHYSICAL DEMANDS:

- The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job.
- Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.
- While performing the duties of this job:
 - the employee is regularly required to stand; walk; use hands to handle or feel; reach with hands and arms; and talk or hear.
 - The employee is occasionally required to sit; climb or balance; and stoop, kneel, crouch, or crawl.
 - The employee must regularly lift and/or move up to 25 pounds.
 - Specific vision abilities required by this job include close vision, distance vision, color vision, peripheral vision, depth perception, and ability to adjust focus.
 - Must be alert, oriented, ability to perform with accuracy and be self-conscious of surroundings at all times.

ACKNOWLEDGEMENT

This job description is intended to provide an overview of the requirements of the position. It is not necessarily inclusive, and the job may require other essential and/or non-essential functions, tasks, duties, or responsibilities not listed herein. Management reserves the sole right to add, modify, or exclude any essential or non-essential requirement at any time with or without notice. Nothing in this job description, or by the completion of any requirement of the job by the employee, is intended to create a contract of employment of any type.

Preference will be given to bona fide American Indian applicants in accordance with TAT policies and Federal Indian regulations for such preference.

THE MANDAN, HIDATSA, ARIKARA TRIBES DOES NOT DISCRIMINATE ON THE BASIS OF RACE, COLOR, NATIONAL ORIGIN, SEX, RELIGIOUS PREFERENCE, AGE, HANDICAP, MARITAL STATUS, POLITICAL PREFERENCE, GENETICS, OR MEMBERSHIP OR NON-MEMBERSHIP IN AN EMPLOYEE ORGANIZATION, EXCEPT AS ALLOWED BY THE INDIAN PREFERENCE PROVISION OF THE CIVIL RIGHTS ACT OF 1964, AS AMENDED AND NORTH DAKOTA HUMAN RIGHTS ACT.

PERSONS OF INDIAN ANCESTRY WHO WISH TO CLAIM INDIAN PREFERENCE SHOULD SUBMIT A COPY OF THEIR TRIBAL ENROLLMENT CERTIFICATE INDICATING THE AGENCY ENROLLED.

All interested persons must submit the following information:

Job Application (found on MHA Website)

Questionnaire for Child Care Designated Positions (found on MHA Website)

Copies of:

- ✓ Diplomas/Certificates and Transcripts
- ✓ 2 Forms of ID: (1 Driver License and/or State Issued ID) and 1 Other
- ✓ Indian or Veteran Preference documents (If applicable);
- ✓ Must submit a Child Care Questionnaire as per Indian Child Protection and Family Violence Act P.L. 101-630

Submit all necessary information to the following addresses:

Three Affiliated Tribes/MHA Nation
Human Resource Department
307 5th Avenue
New Town, ND 58763
Ph# 701-627-8113
Fax# 701-627-2960